

# Ensuring your lone workers come home safe and well each day

Trackplot is the remote lone worker solution of choice, enabling people who work alone to keep in touch wherever they are. Robust and reliable using proven technology, this complete lone worker monitoring solution provides different methods to keep in touch.

# **CASE STUDY • EGGER Forestry**

#### **About our customer**

With a 25-year track record in the harvesting and marketing of forest products, EGGER Forestry is fully committed to health and safety and as a founder member of the Forest Industry Safety Accord (FISA) the company strives for continuous improvement to make the forest a safer place.

EGGER Forestry continue to progress by using state-of-the-art technologies and adopting innovative forest practices, providing the company and their clients with value for money.

#### The business critical issue

EGGER Forestry have had a system to manage staff who undertake lone working for a number of years now but as a progressive company they must ensure that all procedures continue to be best suited to their service requirement.

## **How Trackplot helped**

With an expansion in employee numbers, EGGER Forestry undertook a thorough review of their lone working system and as a result decided that the Trackplot system was the most suitable fit to their requirements.

Staff members can gain access to review their own movements whilst the portal administrators can obtain an overview of the whole team. This system now fits into EGGER's revised lone working procedure which contains detail of the various stages of lone working management.

# **Outcomes for EGGER Forestry**

As well as maintaining the core of our lone working system, Trackplot will offer us the opportunity to utilise the GPS information to support our operational delivery in both forest management and timber harvesting.

Having used the SPOT GPS devices for a number of years within our current system, we felt that the additional support offered through the centralised Trackplot portal would provide us the robust lone working solution that we required.

MIKE YERBURY, GENERAL MANAGER, EGGER FORESTRY LIMITED



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# **CASE STUDY** • Tilhill Forestry

#### About our customer

Established more than 60 years ago, Tilhill Forestry is a national company operating from a network of offices throughout Great Britain, with a turnover in excess of £100 million.

Tilhill Forestry is the UK's leading forestry and timber harvesting company, offering a broad range of market leading professional consultancy and contracting services to woodland and forestry owners. Forestry, timber harvesting and the emerging biomass sector draw on their strong association with the forest industry in the UK.

## The business critical issue

Tilhill Forestry's people are the company's strongest asset. The company is fully ISO accredited and the quality of their safety management processes and incident record have been regularly recognised at the highest levels by the annual RoSPA Awards.

With safety being of paramount importance, it became clear towards the end of 2014 that Tilhills' incumbent lone worker system was lacking in functionality, robustness and reliability compared to the Trackplot solution.

## **How Trackplot helped**

Tilhill Forestry chose Trackplot when looking for a provider for a Lone Worker Solution as we were able to provide a flexible system offering wider functionality which is scaleable and works across a range of different devices.

## **Outcomes for Tilhill Forestry**

By one year later Tilhill were using the Trackplot system throughout the UK across Scotland, England and Wales. There is an ongoing programme to continue rolling out the system across their lone worker teams.

Trackplot combine units that work outside of the mobile phone network with a system that monitors workers and alarms if they haven't logged out at the end of the working day. Working with Trackplot, we have been able to set the system up to meet our needs and those of our workers. The system has brought us greater security when working alone in remote places.

CHRIS PIKE, HEAD OF SAFETY & ASSURANCE, TILHILL FORESTRY

To understand how Trackplot can keep your lone workers safe, simply call Trackplot on 0131 513 9751 or email sales@trackplot.com













